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- (71) Applicant (for all designated States except US): SPIN-VOX LIMITED [GB/GB]; Twisden Works, Twisden Road, London NW5 1DN (GB).
- (72) Inventor; and
- (75) Inventor/Applicant (for US only): DOULTON, Daniel, Michael [GB/GB]; Spinvox Limited, Twisden Works, Twisden Road, London NW5 1DN (GB).
- (74) Agent: ORIGIN LIMITED; 52 Muswell Hill Road, London N10 3JR (GB).

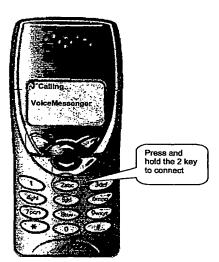
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(54) Title: A METHOD OF GENERATING A SMS OR MMS TEXT MESSAGE FOR RECEIPT BY A WIRELESS INFORMATION DEVICE



WolceMessenger

Dial or speak the destination number

2 Volce Messenyel 167991 101121 Controls Hotel

Speak your message, then say 'Send', hang-up or press \* to send a new message

(57) Abstract: A spoken message that a user wishes to have converted to a SMS or MMS message is received at a voicemail server and converted to an audio file format; it is then sent or streamed over a wide area network to a voice to text transcription system comprising a network of computers. One of the networked computers plays back the voice message to an operator and the operator intelligently transcribes the actual message from the original voice message by entering the corresponding text message (actually a succinct version of the original voice message, not a verbose word-for-word conversion) into the computer to generate a transcribed text message. The transcribed text message is then sent to the wireless information device from the computer as a SMS or MMS text message. Because human operators are used instead of machine transcription, voicemails are converted accurately, intelligently, appropriately and succinctly into text messages (SMS/MMS).

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